

City of Grosse Pointe Woods

Solid Waste Program Update – Winter 2018



Dear City of Grosse Pointe Woods Resident:

As you are now aware, the City of Grosse Pointe Woods has awarded the solid waste contract to GFL for five years. Along with the award, GFL will be providing 65 gallon wheeled trash carts and 65 gallon recycling carts to all residents starting March 26, 2018.

This will be a significant enhancement to our existing solid waste program that will continue to include, recycling services, yard waste processing and continued bulky waste collection. To assist you during this transition period, we have made available pertinent information that outlines all of the services you presently have and new enhancements that will improve the entire solid waste program.

Please keep this information in a convenient location. If you should have any questions or need additional information please contact our Customer Care Center at 844.464.3587 Monday through Friday from 7:00 am to 5:00 pm.

Service Days:

Please be aware that your current 4 day collection schedule has not changed. GFL will continue to collect your household solid waste, yard waste, large bulky waste, and recyclables on the same day you are presently receiving service.

All items for pickup (including trash, recycling and yard waste) must be out by 7:00am.

HOUSEHOLD SOLID WASTE-NEW CART PROGRAM

Grosse Pointe Woods residents will begin universal use of 65-gallon refuse containers starting March 26, 2018.

• **65-gallon refuse containers are cocoa brown with hinged cocoa brown lids & wheels with City of Grosse Pointe Woods stamped on both sides.**

In an effort to keep our city neat and clean, and improve the quality of your collection services, we are moving to a new roll out cart system. A 65-gallon trash cart will be delivered to your home starting March 26, 2018 with assembly and delivery being completed within 10-12 days. The new cart will be placed at the edge of your property by the driveway. Please start using your new 65-gallon trash cart as soon as it's delivered to your home.

Should you need an additional trash cart, they can be purchased from GFL, just contact their Customer Care Center at 844.464.3587.

Each cart has a serial number and will be assigned to a specific street address. Carts, once delivered, are the property of the address it is assigned to.

Please place household solid waste out in your new 65-gallon cart by 7:00 am. To provide a safe environment in every neighborhood, please remove containers within 12 hours of pick up and store accordingly in a garage or behind your residence or garage. Carts should not be stored in front of or along side your place of residence. To eliminate spillage and possible injury, please do not overload containers. Weight limit on 65-gallon trash carts should not exceed 165 pounds.

Note: To help keep your new cart in a clean and sanitary condition, you should contain household waste in plastic bags prior to placing in your cart.



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GFLUSA.com

YARD WASTE

Yard waste collection will continue to be part of your solid waste program. We will be collecting yard waste on your regular scheduled service day. Yard waste will also be collected in a separate truck starting the third full week of March of each year and running through the second full week of December. Please have your yard waste set out for collection by 7:00 A.M. and placed separate from your household solid waste, recycling and bulky waste.

Yard waste includes: Garden waste, leaves, lawn cuttings, shrubs & tree trimmings/pruning waste. Yard waste will be collected in up to 32-35 gallon plastics or metal containers marked "yard waste" and/or Kraft, yard waste, paper bags. Please keep in the mind the weight restrictions on containers, 50 pounds, container and contents.

FYI: Brush and tree limbs up to 4 inches in diameter and 4 foot in length and bundled will be collected with the trash. Branches and tree limbs should be tied securely in bundles not exceeding 18 inches in diameter and stacked neatly for pickup.

Not considered yard waste:

Dirt Sod
Large Stumps
Sand Gravel
Animal Feces
Dead Animals

Yard waste stickers are free to Grosse Pointe Woods residents and can be picked up at either the City Offices, located at 2025 Mack Plaza Drive or the DPW at 1200 Parkway Drive.

BULKY WASTE-APPLIANCES & FURNITURE

The collection of large bulky waste, such as appliances and furniture, will continue to be part of your solid waste program. You may set out large bulky items on your regular scheduled service day for collection.

Please place large bulky items out separate from other products for collection and have out by 7:00 am Large items may include: washers, dryers, freezers, refrigerators, air conditioners, hot water tanks, stoves, microwaves, couches, chairs, tables, dressers and other large items.

FYI: Please remove the doors and racks from refrigerators and freezers prior to setting out for collection. Also, it is GFL's responsibility to make sure Freon is extracted according to current environmental standards.

UNACCEPTABLE ITEMS & HOUSEHOLD HAZARDOUS WASTE

We cannot accept any hazardous chemicals that the USEPA considers dangerous and that can catch fire, react or explode when mixed with other substances or if it is corrosive or toxic during the normal weekly collection schedule. This may include: Ammunition, antifreeze, fire extinguishers, gasoline, lacquers, oils, or any other product labeled dangerous, flammable, combustible, poisonous or corrosive.

Disposal of hazardous chemicals with your regular household trash is strictly prohibited. Liquid, powder and/or granular substances, when placed in a plastic bag or carts, could catch fire, cause an explosion, burn or spray when it is compacted into our vehicles or mix with other products and cause serious injury and even fatalities. Please read all directions and precautions prior to use.

Whenever you need to discard containers and/or products leftover, please read all warnings and dispose of according to the manufactures recommendations.

Note: please keep in mind that an essential component of your sold waste program is the annual Household Hazardous Waste Day events that are provided by GFL and the City of Grosse Pointe Woods. Household Hazardous Waste Events are held on the 3rd Saturday of April and October each year, and run from 9:00 AM—1:00 PM and are for Grosse Pointe Woods Residents Only.

SAFETY

PORCELAIN PRODUCTS: Porcelain products can cause serious injury when broken and placed out for collection. If you do have a porcelain product, such as a toilet, sink or tub, and it is broken, please beware and take adequate precautions. Whenever possible, please tape cardboard over the sharp edges and mark accordingly.

BROKEN GLASS: If you need to dispose of broken glass, please wrap in several layers of newspaper and mark "Broken Glass Enclosed." *Please never place broken glass or other sharp objects in plastic bags.

TRAVEL TIPS: We all share the roadways we travel. Please be extremely careful when approaching one of our trucks, slow down and expect the unexpected. The safety of our employees, customers and the general public is of the utmost importance. We have a zero tolerance for unsafe acts by our employees. If you experience any difficulties, please contact our Customer Care Center at 844.464.3587.

LATEX PAINT: Latex paint can be disposed of with your regular household trash if dried or solidified as follows before you set it out at the point of collection. If you only have a small amount of paint left, you can allow it to dry out. Find an area protected from children, pets and the weather but with adequate ventilation. Remove the lid and allow the paint to dry. This works well for small quantities, such as an inch or two. When the paint is thoroughly dry, the remaining hardened material can be placed in your solid waste container. Please leave the lid off so we can see the paint has hardened. For large quantities or partially full cans, mix in equal amounts of absorbent material such as sand, oil dry or cat litter to solidify the paint prior to collection and disposal.

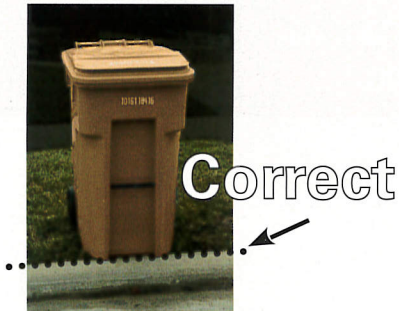
Please remember: Do not dump paint or any other type of hazardous chemicals on the ground, down a storm drain, or sanitary sewer where it can travel directly to surface and/or ground water or any waterway. Please bring paint to our Household Hazardous Day Events, see Unacceptable Items & Household Hazardous Waste section above for date and time.



City of Grosse Pointe Woods, Michigan Guidelines for Cart Placement

YES

Please place your carts as shown below. The automated or semi-automated trucks need to be able to reach carts, dump and return without touching any obstacles.



FOR PAVED ROADS WITH A CURB

Place carts on the pavement up next to, and touching, the curb. Do not block driveway.



FOR PAVED ROADS WITH NO CURB

Place carts off the pavement and onto the edge of the lawn. Do not block driveway.



FOR PAVED ROADS WITH A CURB

Place carts on the pavement up next to, and touching, the curb. Do not block driveway.

NO

Please DO NOT place your container behind any obstructions – such as cars, trees, posts, or in hard-to-reach areas – and never block a driveway.



THANK YOU!

For making your refuse and recycling carts accessible for GFL Environmental's automated or semi-automated collection trucks



6200 Elmridge
Sterling Heights, MI 48313

Important City of Grosse Pointe Woods Waste Program Improvements

Grosse Pointe Woods residents will begin universal use of 65-gallon refuse and recycling carts starting March 26, 2018.

The new heavy duty trash containers are cocoa brown in color
with cocoa brown hinged lids and large wheels. Recycling carts are forest green in
color with same color hinged lids and large wheels.

Please Read Carefully

Dear City of Grosse Pointe Woods Resident:

In an effort to keep our City neat and clean, residents will be receiving a cocoa brown 65-gallon refuse cart along with a 65-gallon forest green recycling cart as part of the City's refuse hauling contract with GFL Environmental USA Inc. (GFL).

Delivery of your new 65-gallon trash cart and 65-gallon recycling cart will begin March 26, 2018.

Upon delivery, residents are required to start utilizing the new container for trash removal and recycling services. The carts are assigned to each individual property within Grosse Pointe Woods and have a serial number that will be coded to each address upon delivery. Carts will be the property of Grosse Pointe Woods and must remain at the property.

Please see the diagrams on the Guidelines for Cart Placement showing how carts should be set out for collection. Thank you for helping us improve our solid waste program.

Frequently Asked Questions

- 1. What can I put in the new trash cart?** Regular household garbage.
- 2. Should I place garbage in plastic bags before placing it in the refuse cart?** YES. Bags are required to eliminate odors, spills and rodents. Please keep lids closed at all times to help keep our community litter-free.
- 3. If my cart is full what do I do with the additional garbage bags?** For the occasional bag or two, please place along side your cart, however a second cart will have to be purchased if you consistently cannot fit all garbage bags in your one cart.
- 4. How can I purchase a second refuse cart or recycling cart?** Please call GFL at 844.464.3587. Cost per trash cart and recycling cart are \$65.00 each.
- 5. Can I put yard waste into my refuse cart?** NO. Yard waste will continue to be collected separately, in paper compost bags or 32-35 gallon cans with a 50 pound weight limit marked YARD WASTE.
- 6. Can I put "Bulky Waste" into my refuse cart?** NO. Bulk waste, such as appliances and furniture, will continue to be collected separately.
- 7. How early can I put my refuse cart out for collection?** It must be out by 7:00 a.m. the day of collection, but no earlier than 5:00 p.m. the preceding evening.
- 8. Where should I place my refuse cart for collection?** Please place carts at the curb on the grass area adjacent to your drive approach. Please see the diagrams on the Guidelines for Cart Placement showing how carts should be set out for collection. If you live along a major or secondary thoroughfare where no parking is allowed in the street such as Vernier, Mack, and Cook Rd., etc. please DO NOT place your container in the street. Place it on the edge of your property close to the curb.
- 9. Will I be billed for this new trash cart?** No, residents will be provided one (1) 65 gallon trash cart by the City of Grosse Pointe Woods.
- 10. What if I have a problem with my new cart?** The new refuse carts have a ten year warranty. If you experience any issues please contact GFL at 844.464.3587 for assistance. Deficiencies with your new cart will result in the cart being replaced.

NEW ENHANCED RECYCLING CART PROGRAM

Enhanced Recycling Program comes to Grosse Pointe Woods. In an effort to enhance the existing recycling program, GFL has partnered with Grosse Pointe Woods to make 65 gallon wheeled recycling carts available to all residents. This is a universal program and will not increase your collection rate. Grosse Pointe Woods residents will begin universal use of 65-gallon recycling carts starting March 26, 2018.

• **65-gallon recycling carts are forest green with hinged forest green lids, wheels and have the Grosse Pointe Woods logo stamped on both sides.**

In an effort to keep our city neat and clean, and improve the quality of your collection services, we are moving to a new roll out cart system. A 65-gallon recycling cart will be delivered to your home starting March 26, 2018 with assembly and delivery being completed within 10-12 days. The new cart will be placed at the edge of your property by the driveway. Please start using your new 65-gallon recycling cart as soon as it's delivered to your home.

Should you need an additional recycling cart, they can be purchased from GFL for \$65 each. Please contact the **GFL CUSTOMER CARE CENTER AT 844.464.3587**. Each cart has a serial number and will be assigned to a specific street address. Carts, once delivered, are the property of the address it is assigned to.

Please start using your new recycling containers once you receive them. If you wish to keep your 18 gallon bin for other uses around the house, please do so. If you prefer to dispose of it, you can set it out for collection on your regular service day with a note attached asking us to remove it.



Note: Once a resident takes possession of their new 65 gallon recycling cart it is their responsibility to keep it in a clean, safe and serviceable condition. Residents that misplace or remove carts from their property or damage carts, other than through the negligence of GFL, will be required to pay to have a second recycling cart delivered.

WHAT CAN I PUT IN MY RECYCLE CART?

- Plastics – containers with codes 1 through 7
- Clear & colored glass
- Metal
- Paper milk or juice cartons
- Paper, phone books, magazines and brown paper bags
- Cardboard – cut into 2'x 2' pieces and tied in bundles
- Paper board and box board (i.e. cereal, tissue, shoe box) - flattened and stuffed in biggest box or bundled

What isn't recyclable?

- Packing materials
- Garbage
- Propane Tanks
- Paint cans
- Medical Waste
- Flammable liquids
- Household cleaners
- Dry or liquid chemicals
- Wood items
- Household Batteries
- Grocery Bags

IMPORTANT NOTICE

CURRENT RECYCLING CART REMOVAL

Dear Grosse Pointe Woods Resident, if you are in possession of a red Rizzo Environmental Services or bright green GFL Recycling cart, please be advised that they need to be picked up prior to delivery of your new City of Grosse Pointe Woods recycling cart.

We will start picking up your old recycling cart 2 weeks prior to delivery of your new city provided recycling carts. We ask that you place out your old recycling cart on your regular service day starting Monday, March 12, 2018. Upon placing your existing recycling cart at the curb, we will dump one final time and remove.

We apologize for the short time lapse between picking up your old recycling cart and delivery of your new City provided recycling cart starting March 26, 2018.

IN THIS ISSUE:

- City of Grosse Pointe Woods awarded solid waste contract to GFL which includes large wheeled carts for both household solid waste and recycling service.
- Introduction to GFL
- New Program—Universal Large wheeled carts coming to Grosse Pointe Woods for household solid waste starting March 26, 2018
- New Program—Universal large wheeled carts coming to Grosse Pointe Woods for Recycling Service starting March 26, 2018.
- Cart placement information and FAQ
- Holiday Schedule

All of us at GFL are looking forward to continuing our valued relationship with the City of Grosse Pointe Woods and a smooth, seamless transition to the new Large Wheeled Cart Program starting March 26, 2018. We hope that you find this information to be helpful in establishing a safe and efficient solid waste program. Should you have any questions or need additional information, please contact our Customer Care Center at 844.464.3587 Monday through Friday between 7:00 am and 5:00 pm or visit us on our website at www.GFLUSA.com.

Thank you,
GFL



6200 Elmridge
Sterling Heights, MI 48313



Holiday Schedule

GFL observes the following holidays:

<u>NEW YEARS DAY</u> January 1st	<u>MEMORIAL DAY</u> Last Monday in May	<u>INDEPENDENCE DAY</u> July 4th
<u>LABOR DAY</u> First Monday of September	<u>THANKSGIVING DAY</u> Fourth Thursday of November	<u>CHRISTMAS DAY</u> December 25th

Please remember that if a holiday falls on a weekday, your scheduled service day will be delayed by one day. Regular collection will resume the following week.