

PAATS Holidays

- New Year's Eve
- New Year's Day
- Good Friday
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- The Day after Thanksgiving
- Christmas Eve
- Christmas Day

PAATS Closures

When PAATS cannot operate for unforeseen circumstances and you have a ride scheduled, you will be contacted by phone.

We Can Help

- Drivers can provide door-to-door elbow assistance if needed.
- All buses are lift equipped.



**IN PARTNERSHIP WITH
THE CITY OF GROSSE POINTE,
GROSSE POINTE FARMS,
GROSSE POINTE PARK,
GROSSE POINTE SHORES,
GROSSE POINTE WOODS,
HARPER WOODS**

**Reliable
Convenient
Trusted**

P. A. A. T. S.

**Pointe Area Assisted
Transportation
Service**

Reserve Your Ride

Call

313-394-9712

Monday through Friday

7:30 AM - 3:00 PM



**158 Ridge Road
Grosse Pointe Farms
Phone 313-394-9712
Fax 313-822-8466**

Updated July 2025

... your ride is just a phone call away. **313-394-9712.**

Service Area

The PAATS service area is any location bounded by 11 Mile Road, Gratiot, Alter Road and Jefferson. Additionally, specific locations are indicated in Zone 3.

Requirements

Passengers must:

- Be a resident of Harper Woods or the Grosse Pointes.
- Be at least 60 years of age or disabled.

Appointments are available beginning at 7:45 a.m. Last pick-up of the day is 3:30p.m.

- Make reservations at least **two days in advance**
- **Please be ready at your appointment time.**

Fares

as of 2/19/24

Zone 1 \$2.00 each way:

- Within Harper Woods and the Grosse Pointes

Zone 2 \$3.00 each way:

- 8 Mile Road to 11 Mile Road
- Kelly Road to Gratiot Avenue

Zone 3 \$4.00 each way:

- St. John Surgery Center
- Henry Ford Main Campus
- Detroit Medical Center
- V.A. Hospital
- City County Building
- The New Center

Shop the Gratiot Loop

Every Friday, a bus is available for stops at Walmart, Meijer, Kroger, Target and Macomb Mall along and near Gratiot. Pickups at home begin at 9 a.m. Return pickups from the stores begin at noon. Cost is \$6 roundtrip. There are bag limitations. Call 313-394-9712 for more information and to schedule a ride.

Cancellation Policy

Cancellations of scheduled trips are required 24 hours in advance so buses can be rerouted to ensure client pick up and arrival times. Failure to contact the office within the required 24 hours will result in being charged a full fare for scheduled trips.

Call 313-394-9712 and leave a message on the voice mail if you are calling after hours.

For More Information

**Call the PAATS
dispatch office at
313-394-9712**

The PAATS mission is to provide safe and reliable transportation, ensuring our residents continue to live their daily lives with independence and dignity.