PAATS Holidays

- New Year's Eve
- New Year's Day
- Good Friday
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- The Day after Thanksgiving
- Christmas Eve
- Christmas Day

PAATS Closures

When The Helm closes for unforeseen circumstances and you have a ride scheduled, you will be contacted by phone. Closures will also be posted on The Helm website, helmlife.org.

We Can Help

- Drivers can provide door to door elbow assistance if needed.
- All buses are lift equipped.







Pointe Area Assisted Transportation Service

In partnership with





158 Ridge Road Grosse Pointe Farms Phone 313-394-9712 Fax 313-822-8466 P. A. A. T. S.

...your ride is just a phone call away.

Service Area

The PAATS service area is any location bounded by 11 Mile Road, Gratiot, Alter Road and Jefferson. Additionally, specific locations are indicated in Zone 3.

Requirements

Passengers must:

- Be a resident of Harper Woods or the Grosse Pointes.
- Be at least 60 years of age or disabled.

Reserve Your Ride

To reserve a ride, call 313-394-9712 **Monday through Friday** 7:30 AM - 2:30 PM

- Make reservationsat least two days in advance.
- We accept standing appointments.
- Please be ready at your appointment time.

Fares

as of 2/19/24

Zone 1 \$2<u>.00</u> each way:

• Within Harper Woods and the Grosse Pointes

Zone 2 \$3<u>.00</u> each way:

- 8 Mile Road to 11 Mile Road
- Kelly Road to Gratiot Avenue

Zone 3 \$4<u>.00</u> each way:

- St. John Surgery Center
- Henry Ford Main Campus
- Detroit Medical Center
- V.A. Hospital
- City County Building
- The New Center



Cancelation Policy

It is very important you call to cancel an appointment so we can reroute our buses to ensure client pick up and arrival times.

Please call **313-394-9712** as soon as possible and leave a message on the voice mail if you are calling after hours.

For More Information

Call our PAATS dispatch office at 313-394-9712

The PAATS mission is to provide safe and reliable transportation, ensuring our residents continue to live their daily lives with independence and dignity.